

Today's Bioheat® is clean and green!

Update #127



HOT Ideas

Energy tips for our customers



This newsletter brought to you in association with the National Oilheat Research Alliance



Clean Power for NYC

Legislation co-sponsored by city councilman Costa Constantinides (D-Astoria) has been approved – under the new bill, power plants will phase out the use of No. 4 heating fuel earlier than originally scheduled. Instead, power plants will rely on ultra-low sulfur No. 2 oil or other alternative fuels, such as the Bioheat® fuel that heats New York City homes.

Power plants have two options when it comes to the phasing out of No. 4 heating oil in compliance to the new legislation:

- If plant operators adhere to the current mandated 2020 deadline of eliminating No. 6 fuel oil, they must stop using No. 4 oil by 2025, which is five years earlier than the currently mandated 2030 deadline.
- Plant operators can also choose to keep using No. 6 fuel oil until 2022. However, they must also stop using No. 4 oil by that time and immediately transition to ultra-low sulfur No. 2 oil or another type of fuel.

Bioheat® fuel is blended using ultra-low sulfur No. 2 oil – which is the cleanest of three grades of fuel, No. 6 being the most polluting oil burned in New York City and No. 4, only slightly less damaging to the environment. No. 2 oil coupled with a biodiesel component, made entirely from renewable products, helps drastically improve New York City's air quality by reducing air pollution.

NYOHA's Successful Coat Drive Brings Warmth to the City

With Bioheat® fuel, we help protect our environment – New York City and Earth. This past winter, we held our annual coat drive to help those in need within the five boroughs.

Our drive, which ran from late December through February, has been a huge success this year – thanks in no small part to the many New Yorkers who visited our drop locations throughout the City to donate winter coats. With your contributions, many will be able to protect themselves and their families from the bitter cold!

As of the printing of this newsletter, **we've accumulated 1,500 coats and counting!** We're grateful to our local members, their employees and customers, and CBS for making our successful drive possible. We thank those who were involved and look forward to working with everyone again this winter.





All for One and One for All

One of the most valuable things Bioheat® dealers bring to the table is the vast selection of services they offer. Every service helps bring you closer and closer to complete comfort within your own home. Imagine having to call up separate companies for your annual heating system tune-ups, home heating fuel delivery and system installation. And in the case of a no-heat emergency, how would you know who to call first? Bioheat® fuel dealers make it easy by being your one-stop shop for all things home comfort.

What types of services do Bioheat® fuel dealers offer beyond delivery?

Emergency Service Imagine the heat going out on the coldest night of the year, or in the middle of your holiday feast. Without a dependable Bioheat® fuel dealer, you'd have to cold-call (no pun intended) your dealer and hope they're open – and able to get to you. Bioheat® fuel dealers' emergency service protects your comfort, no matter what time of day it is.

Service Plans Protecting yourself from high repair costs shouldn't take a lot of digging around to find the right plan for the equipment you own. Bioheat® fuel dealers offer service plans that reflect the equipment they install in your home. You can protect your investment without having to shop around for what you need.

System Installation Why should you have to go to one company to have equipment installed, and then another to fuel or maintain the equipment? Bioheat® fuel dealers go above and beyond for their customers – offering boiler, furnace and water heater installations, and much more.

Annual Tune-Ups Your car gets inspections, your health gets a check-up, your heating equipment isn't any different. Instead of going out looking for someone with the right expertise to ensure your heating system is working properly, your Bioheat® fuel dealer can keep the heat humming all year long.

Automatic Delivery Life can get hectic and sometimes that means we forget to do things – like order your home heating fuel. Bioheat® fuel dealers have the remedy with automatic delivery. This allows the dealer to track your usage and deliver Bioheat® fuel when you need it.

All of this and more is available to you through Bioheat® fuel dealers. While many dealers offer these services, some may not offer them all – so it's important that you speak with your Bioheat® fuel dealer so you can get the services you need to stay comfortable!

A Tank in Time

A benefit of using Bioheat® fuel is the ability to store your home heating fuel on your property, where it isn't susceptible to power outages and you have access to it whenever you need it. However, your tank can also be at risk of taking on one too many rough winters. There are many signs that appear when it's about time to replace your oil tank. Here are a couple of things to consider when assessing the health of your oil storage tank.

An older tank has been exposed to the environment both inside and out. Condensation may accumulate inside the tank on humid days over the course of many years. This water can lead to rust, which can cause a release over time.

Today, many service companies install tanks with coated copper lines, which helps protect against releases. Replacing your old tank with tanks equipped with this copper tubing can protect your system and your property.

If you're concerned for the condition of your storage tank, you should call your local Bioheat® dealer and ask them to take a look. If it needs to be replaced, don't forget to ask about the Upgrade & Save New York City Rebate Program. By installing a new aboveground oil storage tank to replace an aboveground or underground tank, you can earn **\$200 in rebates** through this program.

